



General Frequently Asked Questions

Why do I need to arrive 10-15 minutes before my appointment time?

So we can accommodate as many patients as efficiently as possible. By arriving early, you have adequate time to complete your necessary paperwork and prepare for your exam i.e. to complete a lab test or start an IV.

Who performs my exam?

Each examination is performed by a board-certified technologist and overseen by one of our board-certified radiologists.

When will I receive my test results?

Our board-certified radiologists will review your case and send the results directly to your referring physician. If we determine your case is a medical emergency, we will notify your doctor immediately.

Why do you need all my exams to date?

Our radiologist needs to see how the images from this exam compares with your previous exams. This allows us to identify any subtle changes as well as eliminate the need for further, redundant exams.

Do I need a referral or preauthorization from my healthcare company?

Some plans do require it. Check with your insurance company to see what exactly is covered and if preauthorization is necessary.

I don't have medical insurance. How much will my medical procedure cost?

If you do not have insurance and/or you have questions about paying for your procedure, please call **715-939-1609**.

Can my child go for his/her exam alone?

Yes. All that is required is written authorization from a parent or legal guardian.

I've read everything here, but I still have questions.

Our expert professional staff are happy to answer any and all questions before the start of your exam. Please call us with a specific question at **715-939-1594**.